

Terms and Conditions

Payment and Cancellation

To reserve a place on your Basic Mountaineering Course, Allie Pepper Adventures requires a deposit of \$250. The full balance of the fee must be paid for your place to be confirmed on the course. Allie Pepper Adventures requires full payment to be made **one month prior to the course start date**. Payment must be made in full if the booking is taken less than a month before course commencement. Costs are quoted in \$AU and payment may be made by direct deposit to:

Allie Pepper Adventures
Pay ID: +61 410 318 249

The following fees apply on cancellation:

- 30 days or more before the trip there is no charge
- 29 to 15 days before the course 25% of the full course fee will be charged
- 14 days or less before the course the full course fee will be charged

Allie Pepper Adventures recommends you obtain suitable travel and/or cancellation insurance for your booking. If you cancel your course once it commences or you do not show for your course, no refund will be given. Be aware also that late arrival may forfeit your full fee. Allie Pepper Adventures may reduce, transfer or waive your loss of fee for any reason at their sole discretion.

Poor Weather and Minimum Numbers

The weather in the alpine environment can be extreme and changeable which may mean Allie Pepper Adventures will need to alter the itinerary or the location of the course. The course will run in all but exceptional weather conditions so unless you hear from us you must assume the course is going ahead. If you cancel your course on the basis of weather (and we have not cancelled it ourselves) no refund will be given. If exceptionally poor weather conditions cause us to cancel the course we will offer alternative dates but if this is not possible then see the Allie Pepper Adventures credit and refund policy.

Minimum numbers apply for a Basic Mountaineering Course. If these numbers are not reached, Allie Pepper Adventures reserves the right to cancel the course or offer alternative dates.

Alternatively, you may be given the option to pay a surcharge and proceed with the original dates. Allie Pepper Adventures will inform you prior to the course if minimum numbers have not been reached and alternative options will then be offered.

Credit and Refund Policy

If Allie Pepper Adventures cancels the Basic Mountaineering Course for any reason (such as weather, park closures, illness of the instructor etc.) you will be given a credit transfer for a future course. Refunds or credit transfers may be given by the discretion of Allie Pepper Adventures. If the course is cancelled after it has commenced, a partial refund may apply.

Limitation of Liability

Allie Pepper Adventures is not liable for any additional fees incurred related to the course, including but not limited to: cancellations, missing connecting transport, extra accommodation or food expenses. Allie Pepper Adventures is not liable for any costs associated with diverting from the Basic Mountaineering Course itinerary. Allie Pepper Adventures will not be responsible for any costs that are not included in the course price or the damage to any equipment that has been hired by you for the course. Please read the inclusions and exclusions below for further details.

Included in the trip price:

- Three nights camping in the Kosciuszko National Park
- NPWS usage and permit fees and public liability insurance
- Skills instruction by a fully qualified instructor
- The use of group emergency equipment (First Aid Kit, PLB, GPS, maps and compasses)
- The use of group camping equipment (tents, stoves, toileting kits)
- The use of group technical climbing equipment (ropes, snow stakes, ice screws, climbing hardware)
- The use of some personal technical climbing equipment (snow shoes, trekking poles, crampons, ice axes, harnesses, helmets and climbing hardware)
- All meals during the course from lunch on day 1 to lunch on day 4 (we are carrying all our food in our packs so food supplied will be lightweight and appropriate to the conditions, dinners are freeze dried)

Excluded in the trip price:

- Any transport costs to and from Jindabyne
- Accommodation either side of the course and during the course if the itinerary is altered due to poor weather (take note: we meet the afternoon before the course starts to organise equipment so you will need to book your own accommodation for that night)
- Food and beverages that are purchased and not included in the course menu
- Personal clothing and equipment that is not supplied by Allie Pepper Adventures

Condition of Travel and Removal From the Day

Allie Pepper Adventures reserves the right to cancel the course for any reason, alter the trip for any reason (including but not limited to start times, finish times, pricing, inclusions and exclusions, itinerary) at any time without notice. Allie Pepper Adventures also reserves the right to deny a booking to a participant for any reason (such as health, fitness levels, behavioural issues etc.). Please note that all safety instructions must be adhered to during the course otherwise you may be removed from the course for your personal safety and the safety of others in the group. Allie Pepper Adventures reserves the right to remove a participant from the course at any time and for any reason (such as someone who is drunk, under the influence of illegal drugs, not physically able, hazard to themselves or others, mentally unstable or abusive etc.) Allie Pepper Adventures will not be liable for any expenses incurred as a result of your removal or non-participation.

Special Requirements and Minors

You must notify Allie Pepper Adventures of any special requirements you have at the time of booking. These may include dietary requirements, physical disabilities, medical conditions and allergies. Allie Pepper Adventures will do their utmost to accommodate you on the course however due to the nature of the environment, remoteness from medical services and the physical fitness needed to take part in the course, you may be advised that the course is not appropriate for you. Minors (persons under the age of 18 years) will need to be accompanied by an adult (parent or guardian) on the course unless Allie Pepper Adventures approves otherwise. Basic Mountaineering Courses are not suitable for all minors so parents or guardians must consult Allie Pepper Adventures about whether the course is appropriate for them prior to booking.

The Kosciuszko National Park

Allie Pepper Adventures endeavours to minimise their impacts while conducting courses in the Kosciuszko National Park. We expect that participants will adhere to our minimal impact practises by not picking up, altering or removing plants, animals or any other natural or historical feature while on the course. We also expect that participants will carry out all rubbish and adhere to minimal impact toileting procedures, which include the use of 'Wag Bags' to carry out all our human waste.