

## Terms and Conditions

### Payment and Cancellation

To reserve a place on your Blue Mountains course, Allie Pepper Adventures requires a deposit of 50% of the course fee. The full balance of the course fee must be paid for your place to be confirmed on the course. Allie Pepper Adventures requires full payment to be made 15 days prior to course start date. Payment must be made in full if the booking is taken less than 15 days before course commencement. Costs are quoted in \$AU and payment may be made by direct deposit to:

Allie Pepper Adventures

Pay ID: +61 410 318 249

The following fees apply on cancellation:

- 15 days or more before the course there is no charge
- 8 days to 14 days before the course 50% of the full course fee will be charged
- 7 days or less before the course the full course fee will be charged

If you cancel your course once it commences or you do not show for your course, no refund will be given. Be aware also that late arrival may forfeit your full course fee. Allie Pepper Adventures may reduce, transfer or waive your loss of fee for any reason at their sole discretion.

### Poor Weather and Minimum Numbers

The course will run in all but exceptional weather conditions so unless you hear from us you must assume the day is going ahead. If you cancel your course on the basis of weather (and we have not cancelled it ourselves) no refund will be given. If exceptionally poor weather conditions cause us to cancel the course we will offer alternative course dates but if this is not possible then see the Allie Pepper Adventures credit and refund policy.

Minimum numbers apply for all courses. If these numbers are not reached, Allie Pepper Adventures reserves the right to cancel the course or offer alternative course dates. Alternatively, you may be given the option to pay a surcharge and proceed with the original course dates. Allie Pepper Adventures will inform you prior to the course if minimum numbers have not been reached and alternative options will then be offered.

### Credit and Refund Policy

If Allie Pepper Adventures cancels the Blue Mountains course for any reason (such as weather, park closures, illness of the instructor etc.) you will be given a credit transfer for a future course or expedition. Refunds or credit transfers may be given by the discretion of Allie Pepper Adventures. If the course is cancelled after it has commenced, a partial refund may apply.

### Limitation of Liability

Allie Pepper Adventures is not liable for any additional fees incurred related to the course, including but not limited to: cancellations, missing connecting transport, extra accommodation or food expenses. Allie Pepper Adventures is not liable for any costs associated with diverting from the course itinerary. Allie Pepper Adventures will not be responsible for any costs that are not included in the course price or the damage to any equipment that has been hired by you for the course. Please read the inclusions and exclusions below for further details.

### Included in the course price:

- NPWS and BMCC usage and permit fees and public liability insurance
- Skills instruction
- The use of emergency equipment (First Aid Kit, PLB)

- The use of group technical climbing, abseiling and navigation equipment (ropes, climbing and abseiling hardware, compasses and maps)
- The use of personal technical climbing and abseiling equipment (harnesses, helmets, climbing shoes and climbing hardware)
- Lunch and snacks during the day

### Excluded in the course price:

- Any transport to and from the Blue Mountains or during the course
- Accommodation either side of the course and during the course
- Personal clothing and equipment that is not supplied by Allie Pepper Adventures

### Condition of Travel and Removal From the Course

Allie Pepper Adventures reserves the right to cancel the course for any reason, alter the course for any reason (including but not limited to start times, finish times, pricing, inclusions and exclusions, itinerary) at any time without notice. Allie Pepper Adventures also reserves the right to deny a booking to a participant for any reason (such as health, fitness levels, behavioural issues etc.). Please note that all safety instructions must be adhered to during the course otherwise you may be removed from the course for your personal safety and the safety of others in the group. Allie Pepper Adventures reserves the right to remove a participant from the course at any time and for any reason (such as someone who is drunk, under the influence of illegal drugs, not physically able, hazard to themselves or others, mentally unstable or abusive etc.) Allie Pepper Adventures will not be liable for any expenses incurred as a result of your removal or non-participation.

### Special Requirements and Minors

You must notify Allie Pepper Adventures of any special requirements you have at the time of booking. These may include dietary requirements, physical disabilities, medical conditions and allergies. Allie Pepper Adventures will do their utmost to accommodate you on the course however due to the nature of the environment, remoteness from medical services and the physical fitness needed to take part in the course, you may be advised that the course is not appropriate for you. Minors (persons under the age of 18 years) will need to be accompanied by an adult (parent or guardian) on the course unless Allie Pepper Adventures approves otherwise. Blue Mountains courses are not suitable for all minors so parents or guardians must consult Allie Pepper Adventures about whether the course is appropriate for them prior to booking.

### The Environment

Allie Pepper Adventures endeavours to minimise their impacts while conducting courses in the Blue Mountains. We expect that course participants will adhere to our minimal impact practises by not picking up, altering or removing plants, animals or any other natural or historical feature while on the course. We also expect that participants will stick to tracks, carry out all rubbish and adhere to minimal impact toileting procedures.